

LEGAL NOTICE

The <http://service.citroen.com> website is published by AUTOMOBILES CITROËN, a Limited Company with assets of 16.000.000 euros, the head office of which is Immeuble Colisée III - 6, rue Fructidor - 75017 PARIS, recorded at the Paris Company Register under number 642 050 199

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I - PERSONAL DATA - COOKIES

1) Personal data

When using the <http://service.citroen.com> website, the user is asked by CITROËN to provide certain information needed for identification and to allow services to be offered to them.

As regards personal information that the user would be asked to give :

- the user is informed that in line with the applicable data protection legislation, the collection of personal data via this site is subject to relevant regulators.

- the user is informed that in line with applicable data protection legislation, the information collected allows subscription to services available on the website, invoicing for these services, the management of the said services and the overall commercial management of the website.

- the user has right of access to and correction of the personal data held on them. These rights can be exercised at the following address: public.service@citroen.com

- user information is sent to CITROËN, PSA Group companies and members of its dealer network and can also be used for sales or marketing operations or used as data for studies and analyses.

2) Cookies

The user is informed that the <http://service.citroen.com> website uses cookies.

Cookies are files that are sent automatically to the user's hard disk and serve to facilitate navigation on the website and to provide statistics on usage. These cookies never contain personal data.

The user can deactivate the sending of cookies by modifying the settings of their web browser.

II - INTELLECTUAL PROPERTY RIGHTS

The whole of the website is protected by French and international legislation related to intellectual property. CITROËN advises users of this site that all elements of it :

a) are protected by legislation on author's copyright covering in particular photographs, articles, texts, drawings, animated sequences...

b) and/or are protected by legislation on drawings and designs: in particular the designs of parts and vehicles that appear on the website.

c) are protected by legislation on trade marks: these are in particular the CITROEN brand, the "Double Chevron" trade mark (being the CITROEN logo), the vehicle model names appearing on the website.

The elements so protected are the property of CITROËN or third parties authorised by CITROËN to use them.

As a result, all reproduction, representation, use, adaptation, modification, incorporation, translation, sale whether in whole or in part, by any method or on any medium (paper, digital..) is prohibited without prior written consent from CITROËN, at risk committing an offence of breach of copyright and/or patent and/or trademark.

III - INFORMATION CONCERNING THE SERVICES PROVIDED

The information contained in this website is information of a general nature with no contractual value. CITROËN offers no guarantee that the information on the website is precise, complete or up to date.

In particular, the information appearing on the pages of this website is based on the technical characteristics current at the time of loading or updating of the various pages. As part of a policy of continuous improvement, CITROËN may modify the technical characteristics of the services offered at any time. CITROËN accepts no responsibility for any direct or indirect damages resulting from errors or the absence of updates.

In addition, the prices indicated are in no way binding on CITROËN, nor its subsidiaries nor the members of its dealer network.

IV - HYPERTEXT LINKS

Prior written authorisation from CITROËN is needed for the creation of hypertext links to the <http://service.citroen.com>.

In any event, CITROËN is in no circumstances held responsible for the content and the products and services offered on the websites to which the <http://service.citroen.com> website might find itself linked by hypertext or other link as well as any collection and transmission of data, installation of cookies or other procedure intended to achieve the same result, done by these other sites.

V - MANAGING PASSWORDS

CITROËN makes available to the user different areas of the website so as to be able to offer to the user both free and chargeable services. The user must enter a customer code and password to gain access to these areas, the customer code and password being sent to the user by CITROËN following registration. The user registers by entering their name, postal address, e-mail address and telephone number. CITROËN then sends the customer code and password to the user.

The customer code and password are strictly personal, inaccessible, and not transmissible and the user must ensure that they remain confidential. Consequently, it is the responsibility of the user to take steps to protect and retain them. It follows that the user is responsible for all use

made of this password and the consequences of its use. In no circumstances can CITROËN be held responsible for any loss or damages resulting from the use of this customer code and/or password, in particular for divulging the personal information supplied by the user on registration. The user should inform CITROËN of any fraudulent use of password or area and disconnect after each visit to the website.

CITROËN reserves the right to suspend access to the website in the event of fraudulent use or attempted fraudulent use of the password of a user of the website. CITROËN recommends that users regularly change their password.

VI - LIMITS OF RESPONSIBILITY

The user of the <http://service.citroen.com> website uses it under their sole responsibility. CITROËN will not be held responsible for direct or indirect damages, such as, in particular, material harm, loss of data or of program, financial loss, resulting from the use of this website or of websites linked to it.

CITROËN also decline any responsibility for any interruption or malfunction of the website or for any occurrence of bugs or for any damages resulting from the fraudulent intrusion of a third party leading to destruction, theft or modification of information available on the website.

It is the responsibility of the user to ensure that the legislation of the country from which they are connecting allows the <http://service.citroen.com> website to be viewed and that the products and services presented on the website are not subject to any restriction in the country from which the user is connecting.

VII - UPDATES

CITROËN reserves the right to modify and update, at any time and without warning, this legal notice and all of the elements, products and services on the website.

All of such modifications apply to the user who should consult this legal notice at every connection.

VIII - LEGISLATION APPLICABLE

The <http://service.citroen.com> website and this legal notice are subject to French law and the original text is written in French.